New Procedure to Upgrade Cable

If your cable TV picture breaks up frequently, you may need a new cable line coming from the outside into your unit.

The first thing to do is to call Comcast (800-266-2278) to schedule an appointment with technical support.

Comcast may find that it's impossible to pull the new outside cable through the existing conduit, and they might have to run it in new conduit attached to the exterior of your building.

In that case you must have a Board member approve the location where the new cable conduit would be attached to the building <u>prior</u> to its installation. Please note that this is only for new <u>outside</u> cable. Anything done <u>inside</u> the unit is the unit owner's responsibility. Board approval is not required for modification to <u>inside</u> cable.

For additional information email John Rosenbaum at jrosenbaum@ithaca.edu or call him at (239) 580-8186.

STEEPLECHASE OF NAPLES CONDOMINIUM ASSOCIATION, INC.

a Corporation Not-for-Profit

REQUEST TO INSTALL AN UPGRADED EXTERNAL CABLE LINE TO UNIT

This form must be submitted when a Comcast technician has informed the unit owner:

(1) that an upgraded external cable line must be run from the building ground block to the unit in order to provide upgraded cable services, and

(2) it is impossible to pull the upgraded external cable through the existing conduit.

In this case the upgraded external cable must be run from the building's cable ground block then through conduit mounted on an external wall of the building. At the upper end of the conduit, a hole drilled through the external wall into the unit must be filled so it is watertight after the upgraded cable is installed.

In this case the unit owner must have a Board member approve the location where the cable would be run <u>prior</u> to its installation and inspect the work again <u>after</u> the installation. The initial approval may be given at the time of the installation by Comcast or in advance.

To expedite this modification, upon the location approval by the Steeplechase Board member, the unit owner will have permission to allow Comcast to make the proposed modification. The Board member will report the final inspection at the Board meeting following its completion for Board ratification.

The undersigned unit owner requests permission to install the external cable line, and agrees to be responsible for painting the conduit to match the color of the building.

Signature of unit owner _____

Unit owner's name printed ______

Date _____

The undersigned Steeplechase Board member has observed and approved the location proposed by Comcast for the location of the conduit on the exterior of the building.

	Date location approved
	Signature of Board member
	Board member's name printed
	Date of final inspection
	Signature of Board member
Comm	nents (if necessary)

Form date: 28 February 2017