



May 05, 2020

STEEPLECHASE CONDOMINIUM ASSOCIATION THE UNIT OWNERS ATIMA

6704 LONE OAK BLVD NAPLES, FL 34109-6834

Policy Number: 0000138917

## Insured(s): STEEPLECHASE CONDOMINIUM ASSOCIATION THE UNIT OWNERS ATIMA Property Location: 2800 AINTREE LN BLDG G NAPLES, FL 34112-9342

## Flood Insurance Policy Packet

#### This packet includes:

- Your Flood Insurance Declarations Page
- A National Flood Insurance Program Summary of Coverage
- Claims Guidelines in Case of a Flood

If you would like to electronically view or print a copy of the Standard Flood Insurance Policy, visit https://Nationalgeneral.managemyfloodpolicy.com. Your consent to this policy delivery option is assumed, unless you contact us to request a mailed or e-mailed copy of the policy.

If you would like a copy of the Standard Flood Insurance Policy e-mailed or mailed to you, please contact our customer service team at 877-625-8251 or nationalgeneral@torrentcorp.com.

## Important Information About The National Flood Insurance Program

Federal law requires insurance companies that participate in the National Flood Insurance Program to provide you with the enclosed Summary of Coverage. It's important to understand that the Summary of Coverage provides only a general overview of the coverage afforded under your policy. You will need to review your flood insurance policy, Declarations Page, and any applicable endorsements for a complete description of your coverage. The enclosed Declarations Page indicates the coverage you purchased, your policy limits and the amount of your deductible.

You will soon receive additional information about the National Flood Insurance Program. This information will include a Claims Handbook, a history of flood losses that have occurred on your property as contained in FEMA's data base, and an acknowledgement letter.

If you have any questions about your flood insurance policy, please contact your agent or your insurance company.

#### CLAIM GUIDELINES IN CASE OF A FLOOD

For the protection of you and your family, the following claim guidelines are provided by the National Flood Insurance Program (NFIP). If you are ever in doubt as to what action is needed, consult your insurance representative.

Insurance Agent: CHARLOTTE FLOYD Agent's Phone Number: (954) 963-6666

• Notify us or your insurance agent, in writing, as soon as possible after the flood.

• Your claim will be assigned to an NFIP certified adjuster.

• Identify the claims adjuster assigned to your claim and contact him or her if you have not been contacted within 24 hours after you reported the claim to your insurance representative.

• As soon as possible, separate damaged property from undamaged property so that damage can be inspected and evaluated.

• To help the claims adjuster, take photographs of the outside of the premises showing the flooding and the damage and photographs of the inside of the premises showing the height of the water and the damaged property.

• Place all account books, financial records, receipts, and other loss verification material in a safe place for examination and evaluation by the claims adjuster.

• Work cooperatively with the claims adjuster to promptly determine and document all claim items. Be prepared to advise the claims adjuster of the cause and responsible party(ies) if the flooding resulted from other than natural cause.

• Make sure that the claims adjuster fully explains, and that you fully understand, all allowances and procedures for processing claim payments. This policy requires you to send us a signed and sworn-to, detailed proof of loss within 60 days after the loss.

• Any and all coverage problems and claim allowance restrictions must be communicated directly from the NFIP. Claims adjusters are not authorized to approve or deny claims; their job is to report to the NFIP on the elements of flood cause and damage.

At our option, we may accept an adjuster's report of the loss instead of your proof of loss. The adjuster's report will include information about your loss and the damages to your insured property.

RIS 325 HC	Auto, Home & Health Insurance RISK STRATEGIES COMPANY 3250 N 29TH AVE HOLLYWOOD, FL 33020 Agency Phone: (954) 963-6666 RENEWAL FLOOD INSURA					NFIP Policy Number: Company Policy Numbe Agent: Policy Term: Renewal Billing Payor: To report a claim visit or call us at: NCE POLICY DI		Number: 000 CH 04, ayor: INS http (88	CHARLOTTE FLOYD 04/30/2020 12:01 AM through 04/30/2021 12:01 AM INSURED https://Nationalgeneral.managemyfloodpolicy.com (888) 598-0296		
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COMPANY MAILING ADDRESS IMPERIAL FIRE & CASUALTY INSURANCE COMPANY PO BOX 912063 DENVER, CO 80291-2063							PROPERTY LOCATION 2800 AINTREE LN BLDG G NAPLES, FL 34112-9342				
Refer to www.fema	.gov/cost-of-flood	for more in	nformation a	bout flood	risk and poli	cy rating.	DESCRI	PTION: N/A			
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